

Saint Francis Healthcare System

Notice of Nondiscrimination

Saint Francis Healthcare System complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Saint Francis Healthcare System does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Saint Francis Healthcare System:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats and other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Tony Balsano, Saint Francis Healthcare System Corporate Compliance, at 1-800-367-7362, TTY 1-800-735-2966.

If you believe that Saint Francis Healthcare System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Tony Balsano
Saint Francis Healthcare System Corporate Compliance
211 Saint Francis Drive • Cape Girardeau, MO 63703
573-331-5129
1-800-367-7362, TTY 1-800-735-2966
Fax: 573-333-5009
tbalsano@sfmc.net

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Tony Balsano, Saint Francis Healthcare System Corporate Compliance, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW • Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.



Medicine to the Highest Power